

World Quality



MADRID 2000

Commitment

As Executive President of BID, Business Initiative Directors, it is a privilege to present this

**CERTIFICATE**

to

**EPAL S.A.  
P. PERPERIS A. RISKOS**

in recognition of outstanding commitment to Quality and Excellence, which merits the

**INTERNATIONAL GOLD STAR FOR QUALITY**

in the realm of Customer Satisfaction, Leadership, Innovation and Technology,  
as established in the CC100 TQM model

*Madrid, November 20, 2000*

*Ana E. Pavia*

*Executive President of BID, Business Initiative Directors*



*International Award*